Starfish Connect:
The College’s Early Alert System

Information is Power
A tool to increase student success
What are the Goals of the Early Alert System?

• To give you an opportunity to know if you are on track to successful completion of your classes each semester

• To give you information on your class performance early in the semester

• To empower you to use this early alert information to take action to improve your academic performance
How do I access Starfish Connect

Secure Access Login

User Name: 
Password: 

By logging in you agree to our Acceptable Use Policy (AUP)

Login

Help | AUP | Reset Password

Not a Student?

How do I get my User Name and Password

Supported Browsers

Canvas LMS

College Catalog

College WiFi Access

College Home Page

EFFECTIVE MONDAY,
OCTOBER 12:
TO ENTER ANY BUILDING AT
COMMUNITY COLLEGE OF PHILADELPHIA
YOU MUST SWIPE

Fall 2015 Final Exam Schedule
Click on Starfish Connect which is located above settings in Canvas
First time in Starfish Connect - Upload a photo and create a profile
Set up your profile

Click Home to access dashboard
Dashboard shows appointments and classes for the day.
Your dashboard will show any kudos or academic alerts you have received.
My SuccessNetwork shows your instructors, selected services at the College and other individuals or Centers you are connected to.
Courses lists courses and instructors for current enrollment
Services is a catalog of all services and resources available on campus (contact information and hours)
Starfish Connect Referrals

Your instructor may also refer you to:
• Learning Lab
• Counseling
• Advising
• Financial Aid
• Library

***Be sure to take follow-up action***
How will I know if I have received an Early Alert, Kudo or Referral?

YOU MUST CHECK YOUR STARFISH CONNECT DASHBOARD AND MY CCP EMAIL REGULARLY!!*

* This means at least once a day
Where else can I go for help if I receive an Early Alert?

• It is important for you to talk with your instructor about the alert. Find out why you received the alert and what you can do to improve.
• Approach your instructor with an openness to learn
• Be open to feedback that can help you succeed
• If you need extra support, visit the Student Success Support Coach in the Office of Student Success Initiatives (S1-19) 215-751-8202, studentsuccess@ccp.edu
How can the Student Success Support Coach help me?

- The coach will conference with you (phone, office visits, etc.)
- An assessment of your immediate needs will be done
- The coach will help you to develop a strategy for improvement including an action plan
- You will be connected with the appropriate College resources/supports
- You will receive follow-up contact
Keep it in Perspective

• If you receive an early alert, it is important to act on it
• Keep in mind that it is information that can help you pass your course
• Receiving an early alert does not affect your financial aid or academic standing
• It is provided to empower you with information
• Remember: Information is Power