### Your Medical Plan Benefits

#### Community College of Philadelphia Benefit Comparison

<table>
<thead>
<tr>
<th>Benefit Category</th>
<th>Keystone Point of Service</th>
<th>Personal Choice</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>In Network</td>
<td>Out of Network</td>
</tr>
<tr>
<td><strong>Part A: Hospitalization Services</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Inpatient Services</td>
<td></td>
<td></td>
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<tr>
<td>Outpatient Services</td>
<td></td>
<td></td>
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<tr>
<td><strong>Part B: Physician Services</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Medical Services</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Surgery</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Part C: Preventive Services</strong></td>
<td></td>
<td></td>
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<tr>
<td>Preventive Care</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Eye Exam</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dental</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Part D: Other Services</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mental Health</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Note: All rates are subject to change without notice.*
Member ID Cards and EOBs: New ID Card, New Number
Commercial and Medicare Members

- All members will get new ID numbers and new ID cards upon migration.
  - As members migrate to the new platform, a new 12-digit number, or UMI, will be assigned along with a 3-letter prefix assigned to the plan’s subscriber.
  - Medicare Supplement members will be assigned a 13-digit UMI, with the last digit being an alpha character (if applicable).
  - Currently, we use a 10-digit unique subscriber ID, or USI. This number has been assigned at the member level, meaning each member on the family contract is assigned his/her own unique number.
ID Card Changes

Current Personal Choice card

New Personal Choice card

Displays 10 digit Member USI
(8 digit USI and 2 digit member suffix)

Plans that have IBC drug plans will also have new BIN and PCN numbers on their cards, which pharmacies use to fill prescriptions.
ID Card Changes

Current Keystone HMO ID card

New Keystone HMO ID card

Displays 10 digit Member USI
(8 digit USI and 2 digit member suffix)

Plans that have IBC drug plans will also have new BIN and PCN numbers on their cards, which pharmacies use to fill prescriptions.
Using the New Card

- New cards will be issued to members by mail prior to the group’s effective date on the new platform.
- If a member uses the card prior to the group’s effective date on the new system, a process is in place to map the new and prior numbers so claims process correctly.
- Network providers and pharmacies have been notified of changes in the ID numbers and reissuance of cards.
EOB: What’s Changing

1) **We Sent Check to:** Individual/facility that received the IBC reimbursement check.

2) **Provider May Bill You:** What you owe the provider. Individual breakdown is shown in the Member Responsibility section.

3) **Provider Charges:** Amount the provider actually charged for services.

4) **Our Allowance:** Amount covered by IBC.

5) **Health Plan Pays:** The dollar calculation of the amount IBC pays.

6) **Your Share of Amount Remaining:** Amount remaining after IBC’s payment has been subtracted.

7) **Amount You Owe Provider:** Total of all member responsibilities.

8) **Remarks:** Explains why any charges were not covered.

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### Explanation of Benefits

**THIS IS NOT A BILL**

<table>
<thead>
<tr>
<th>Contract Holder Name:</th>
<th>John Doe</th>
</tr>
</thead>
<tbody>
<tr>
<td>Group ID:</td>
<td>ABC12345678</td>
</tr>
<tr>
<td>Claim Number:</td>
<td>0363496597</td>
</tr>
<tr>
<td>Claim Received:</td>
<td>1/3/14</td>
</tr>
</tbody>
</table>

**Explanation at a Glance**

- **Provider Charges: 789.73**
- **Out of Pocket: 80.00**
- **Member Responsibility: 709.73**
- **Amount Remaining: 709.73**
- **Health Plan Pays: 567.79**
- **Your Share of Amount Remaining: 141.94**
- **Amount You Owe Provider: 221.94**

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**Remarks:**

We provide administrative claims payment services only and do not assume any financial risk or obligation regarding claims.
New IBX Member Portal

https://vimeo.com/user10948105/review/98344873/da907b85ae
Your Rx Plan Benefits

Effective September 1, 2014 through August 31, 2016

Community College of Philadelphia

Express Scripts

Your prescription copayments at a glance
Show this to your doctor and discuss ways to pay less for your medications.

If you need a long-term medication, you may pay less over time by using the Express Scripts Pharmacy™. We’ll deliver up to a 90 supply right to you—and standard shipping is free. Take the enclosed home delivery form to your doctor and ask if a 90 prescription would be right for you. Your doctor can also fax your prescription to Express Scripts by calling 888.327.9791 for faxing instructions. To learn more about your benefit, log in to Express-Scripts.com and select “View Benefit Highlights” from the drop-down menu under “Health & Benefits Information”. First-time visitors, please take a moment to register before using this service.

<table>
<thead>
<tr>
<th></th>
<th>At a retail pharmacy</th>
<th>Through home delivery</th>
</tr>
</thead>
<tbody>
<tr>
<td>Generic drugs</td>
<td>$5</td>
<td>$10</td>
</tr>
<tr>
<td></td>
<td>34-day supply</td>
<td>90-day supply</td>
</tr>
<tr>
<td>Preferred Brand-name drugs</td>
<td>$25</td>
<td>$50</td>
</tr>
<tr>
<td></td>
<td>34-day supply</td>
<td>90-day supply</td>
</tr>
<tr>
<td>Non-preferred Brand-name drugs</td>
<td>$45</td>
<td>$90</td>
</tr>
<tr>
<td></td>
<td>34-day supply</td>
<td>90-day supply</td>
</tr>
<tr>
<td>Specialty drugs</td>
<td>$75</td>
<td>$150</td>
</tr>
<tr>
<td></td>
<td>34-day supply</td>
<td>90-day supply</td>
</tr>
</tbody>
</table>

Express Scripts may contact your doctor about your prescriptions
If you are prescribed a drug that is not on your health plan’s preferred list, yet an alternative plan-preferred drug exists, we may contact your doctor to ask whether that drug would be appropriate for you. If your doctor agrees to use a plan-preferred drug, you will usually pay less.

For short-term prescriptions, such as antibiotics, use a participating retail pharmacy
As a member, you can go to any of nearly 60,000 retail pharmacies, including most major drugstores. Just ask your retail pharmacy if it’s in our network. You can also log in to Express-Scripts.com and select “Locate a Pharmacy” or call Member Services toll-free at 800.711.0917.

KEEP THIS INFORMATION
If you have any questions after you start using your benefit, please call Member Services toll-free at 800.711.0917.
Express Script Portal

- Express Scripts Portal
  - Welcome
  - Manage Prescriptions
  - Home
  - Recent Order Status
  - Prescriptions
  - Health & Benefits Information
  - Getting Started
  - View Benefit Highlights
  - Print & Request Forms & Cards
  - Learn About Formularies
  - Prepare For My Doctor Visit
  - Visit the Health Resource Center

Health & Benefits Information

View additional resources and tools for your health and plan benefits.
Preferred Drug List

Search by medication name

Please enter a medication name below (minimum four letters) and click the "search" button.

[Search by medication name input field]

Search alphabetically by medication name

Select the letter to move to that portion of the drug list.


Search by treatment category

Please select a treatment category below and click the "search" button.

[Please select a category dropdown]

[Search button]
Enhanced Mobile App

Go to: Independence Blue Cross in the APP store & install “IBX”
Go to: Express Scripts in the APP store & install “Express Scripts”
Where to find Information on the HR Webpage

http://path.ccp.edu/site/offices/human_resources/

**Community College of Philadelphia**
1700 Spring Garden Street, Philadelphia, PA • 215-751-8010

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Corporate Solutions
Alumni & Friends
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**Human Resources Web Pages**
HR Home Page
Meet the Staff
Mission Statement
Benefits
  - Full Time Faculty and Staff
  - Adjunct Faculty & VIs
  - College Retirement Options & Retiree Benefits
Pandemic Preparedness
Employee Handbook & CBAs
Employment
Training & Development
Organizational Development
Job Classification & Compensation
Workers’ Compensation
HR Forms
HR Benefit Booklets & Links
Organization charts

**Human Resources Department**
The Human Resources Department is located in the Community College of Philadelphia Annex, 1500 Spring Garden Street, Room A7-142. We are committed to responsive and timely service to all of our constituents. Our regular office hours are Monday through Friday 8:30 a.m. through 5:00 p.m. We can be contacted at:

Main HR Phone: 215.751.8035
Fax: 215.972.6307

We are dedicated to promoting a work environment which attracts and retains talented, high caliber faculty and staff, and which challenges each of us to perform at the highest level of achievement and contribute to the mission of the College.