### Community College of Philadelphia

### **Emergency Operations Plan Northwest Regional Center**

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#### **EXECUTIVE SUMMARY**

The Community College of Philadelphia Emergency Operations Plan (EOP) outlines how the College will conduct emergency management activities to protect lives and safeguard the College community from disasters. It is designed as a flexible system in which part or the entire plan may be activated, as appropriate to the situation. The EOP provides an organizational structure and procedures for the management of information, activities, and operations during an emergency. As described throughout the EOP and supporting documents, the Community College of Philadelphia maintains programs in the prevention of, preparation for, response to and recovery from natural, human unintentional, and human intentional disasters.

The Emergency Operations Plan follows the format outlined by the Department of Education's Guide for Developing High-Quality Emergency Operations Plans and consists of a basic plan supplemented by functional and hazard-specific appendices. The basic plan recognizes the content and role of existing plans, identifies potential hazards threatening the College, and establishes the general organization and functions of the Executive Policy Group, Emergency Management Team, and the Emergency Operations Center.

#### Record of Changes

Regular review of this Emergency Response Plan will be conducted at least annually. Revisions and updates will be made based on operational changes, best practices and corrective actions identified through exercises, incidents, and assessment processes.

Change Number	Date of Change	Date Entered	Change Made by (Signature)
0001	8/19/15	8/19/15	Randolph Merced

#### Foundation

#### Purpose

The purpose of this plan is to establish a comprehensive, College-wide, all-hazards approach to emergency management across a spectrum of activities including mitigation, preparedness, response, and recovery. This plan provides the framework for interaction with College departments; College stakeholders; municipal governments; the private sector; and nongovernmental organizations in the context of emergency management activities. It describes capabilities and resources to help protect from natural, human unintentional, and human intentional hazards; save lives; protect public health, safety, property, and the environment; and reduce adverse consequences and disruptions to the College's academic and business operations.

Finally, this plan serves as the foundation for the development of detailed plans, policies, procedures and annexes to effectively and efficiently implement emergency management activities and assistance in the context of specific types of incidents.

#### Scope

This plan addresses all incidents and events that threaten to injure, harm, or otherwise affect the stakeholders, academic processes, or business operations of the College resulting from natural, human unintentional, or human intentional hazards. This plan applies to all departments within the College and buildings owned or operated by the College within the City of Philadelphia, specifically:

- Main Campus
- Northeast Regional Center
- Northwest Regional Center
- West Regional Center

#### **Planning Assumptions**

Emergency planning requires a commonly accepted set of assumed operational conditions that provide a foundation for establishing protocols and procedures. These assumptions are called planning assumptions, and the standard practice is to base planning on the worst-case conditions.

The following planning assumptions are considered true for the purposes of this plan:

• An emergency or disaster many occur at or within close proximity to the Community College of Philadelphia at any time and pre-disaster indicators may be non-existent or span hours to months.

- The Community College of Philadelphia is ultimately responsible for the management of emergencies and disasters that directly impact the College.
- Emergency management activities will be organized and conducted using the principles of the National
   Incident Management System (NIMS).
- Mitigation and preparedness activities are continuous processes that require participation from the entire College community to be successful.
- Initial response to emergencies and disasters is normally handled by local, county, and state public safety agencies, including police, fire and EMS.
- A major emergency or disaster may overwhelm local public safety agencies and the College may not receive support or assistance for several hours or days.
- Students, faculty, staff, and visitors may be unable to leave campus for hours or days.
- Members of the surrounding community may arrive at the College seeking assistance, care, and shelter.
- Response, short-term, and long-term recovery may require days, weeks, months, or even years to fully complete.

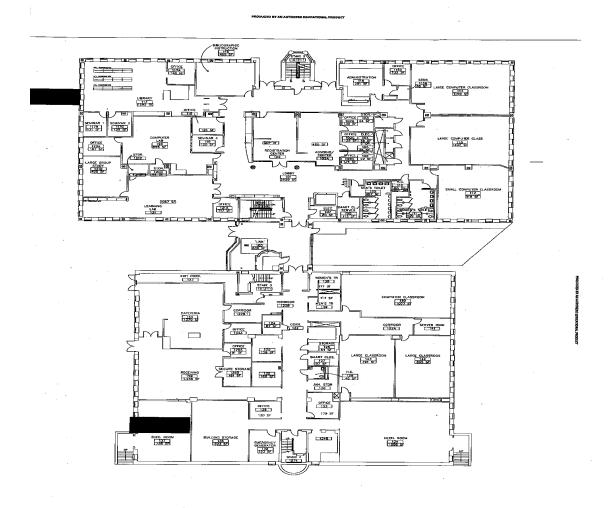
#### Access and functional needs

Emergency management programs must be made accessible to people with disabilities and is required by the Americans with Disabilities Act of 1990 (ADA). An access and functional needs approach more broadly includes, but is not limited to, considering mobility (including lack of transportation), vision, hearing, cognitive disorders, mental illnesses and language barriers.

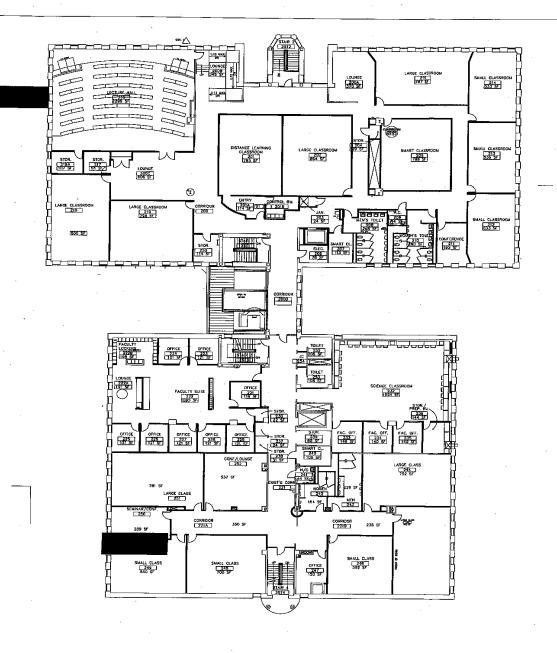
The College recognizes the importance of including access and functional needs requirements in all aspects of emergency management.

#### **Northwest Regional Center**

#### Site Map



		NWRC FIRS	T-NORTH & SOUTH	SCALE: 1/6" - 1'-0"
	Community College of Philadelphia	PAOLECT  1994CT  0.04TL BY DESCRIPTION  11/79/2019 442	EMERGENCY	
SITE KEY	oj rimauerpina		MANAGEMENT PLANS	A1-01-NWRC



-		NWRC SECOND-NORTH & SOUTH	SGALE: 1/9" = 1'-0"
7	Community College of Philadelphia	PINACE	A1-02-NWR

#### Response levels

There are three levels of emergency, Level I, II and III. The higher level of emergency, the larger the scale of the event and the more resources and coordination required to manage the event. Any given level may be bypassed if necessary to allow a response to proceed to a higher level.

#### Level 1 - Monitoring

- Monitoring occurs when there is an incident occurring on or near any College owned or operated
  property that is likely to impact academic or business processes or has a reasonable potential of doing
  so.
- b. The Director of Safety and Security (Director), or designee, identifies or is otherwise notified, of an incident of this nature, s/he may immediately convene a select group of people to assess the situation and determine the most appropriate course of action -- including activating the Emergency Operations Center (EOC) and mobilizing either/both the Emergency Management Team (EMT) and Executive Policy Group (EPG).
  - (Refer to Organization and Responsibilities pg. 19)
- c. The Director has full discretion on which departments, faculty, and staff to include when monitoring a situation.
- d. Monitoring may be conducted remotely and does not necessarily require the use of the EOC

#### Level 2 - Partial Activation (EMT Only)

- e. A partial activation occurs when an incident occurs on or near any College owned or operated property that is actively impacting an academic or business process confined to a single department, building, or business unit.
- f. The Director, designee, President, or member of the EPG may request an activation of the EMT to assess, respond to, and recover from an incident.
- g. The Director, recognized as the chairman/chairwoman of the EMT, shall activate the EOC and request that all EMT members respond to the EOC for assignments.
  - i. The Director may release, or otherwise demobilize, select individuals from the EOC depending on the needs of the College and EMT to appropriately manage the incident.
- h. The Director, or designee, in consultation with the President or any member(s) of the EPG, may recommend a full, Level 3 activation and mobilize the EPG if the incident impacts more than one department, building, or business unit -- or has the reasonable likelihood of doing so.
- i. The Director shall designate one individual to act as a liaison to activities occurring at the incident scene.
  - More individuals may be assigned if necessary and only if staff is available.

- 1. Staff may be assigned from individual departments and do not necessarily need to come from the EMT staff pool.
- ii. All information from the incident scene shall be communicated ONLY to the EMT for data collection, processing, and dissemination to others as appropriate.
- j. The Director, or designee, shall determine the appropriate timing and demobilization process to deactivate to a Level 2 or terminate operations all together.

#### Level 3 - Full Activation (EPG and EMT)

- k. A full activation occurs when an incident occurs on or near any College owned or operated property impacts more than one department, building, or business unit -- or has the reasonable likelihood of doing so.
- I. During a full activation, the EMT reports to the EOC, or designated assembly area, and the EPG reports to the President's Office, or designated assembly area.
  - The Director is recognized as the chairman/chairwoman of the EMT and the President is recognized as the chairman/chairwoman of the EPG.
    - 1. The President and emergency manager may designate any member of their respective teams to fulfill his or her roles as chairman/chairwoman.
- m. The Director, or designee, is the only person allowed to communicate between the EPG and EMT, unless otherwise directed.
- All information from the incident scene shall be communicated ONLY to the EMT for data collection, processing, and dissemination to the EPG and others as appropriate.
- o. The Director, or designee, in consultation with the EPG shall determine the appropriate timing and demobilization process to deactivate to a Level 2 or terminate operations all together.

#### Response priorities

Priorities for all emergency response at Community College of Philadelphia are as follows:

#### Protection of Life

- 1. Students
- 2. Faculty and Staff
- 3. General Public

#### Stabilization of the event

- 1. Prevent the incident from expanding
- 2. Bring the situation to a point of order
- 3. Isolate the scene and control entry.
- 4. Determine course of action.

#### Protect the Environment

- 1. Confine, contain or neutralize hazardous materials that may be released.
- 2. Ensure, to the extent practical, that emergency response efforts do not adversely impact the environment.

#### **Protect College Property**

- 1. Facilities necessary for protection and care of students.
- 2. Research.
- 3. Critical College record and collections.
- 4. Facilities used for education and operational purposes.

#### Restoration of critical services, education and research programs

- 1. Services critical to the well-being of students.
- 2. Services critical to educational services.
- 3. Services critical to facilities.

(Other than those required to establish a basic operating environment, such as power, water, communications, etc., which have the highest priority for restoration)

#### Organization and responsibilities

#### **Executive Policy Group (EPG)**

The EPG is the team of senior administrators and College officials who possess ultimate responsibility for all emergency management activities within the College. This team provides strategic oversight to the Emergency Management Team (EMT), who will be carrying out the requests as directed. The EPG establishes priorities and objectives for the incident and is the lead for coordinating all incident-specific communications to the College community. Duties include:

- Deciding whether to meet in response to less severe or low level incidents/events. Immediate response will
  usually be made by the College Safety and Security, Physical Plant, Academic and Student Success, or city
  responders.
- Developing priorities, and providing strategic guidance to the EMT, in the EOC, and the CCP community.
- Assigning a Liaison Officer to interface with executive governmental and non-governmental officials.
- Determining the need for campus closure, class suspension, administrative leave for employees and other strategic decisions.

The Executive Policy Group is comprised of the:

- President (Chair)
- Vice President for Strategic Initiatives and Chief of Staff
- Vice President for Academic and Student Success
- Vice President for Business and Finance
- Vice President for Marketing and Government Relations
- Vice President for Workforce and Economic Innovation
- General Counsel

Alternates assigned to the EPG will be trained on the duties and responsibilities of the Primary member.

Should the Primary and Alternate be unavailable to fulfill their duties, the President or designee shall select an individual to represent the vacant position.

The EPG will assemble in the President's Office, M2-2. The alternate assembly points include the office of the AVP, Human Resources, 1500 Spring Garden Street; Room C3-17, CBI 18<sup>th</sup> and Callowhill; Room S1-09, Winnet Student Life Building: other locations as necessary.

#### **Emergency Management Team (EMT)**

The EMT is primarily responsible for developing and maintaining the EOP, and staffing the EOC at the direction of the EPG. In some situations, as deemed necessary by the Director of Safety and Security or Vice President of Business and Finance, only a partial activation of the EMT may be required to activate the EOC. EOC activation is discussed further in the Response section.

Additional responsibilities of the EMT may include:

Developing plans and procedures within their functional areas of responsibility that contribute to emergency operations providing logistical and policy support to the Incident Commander/s or the EOC

Developing strategies and objectives based on EPG priorities for ensuring the response, recovery, and business continuity of CCP.

The Emergency Management Team is primarily comprised of the:

- Director of College Safety and Security (Chair)
- Chief Information Officer
- Dean of Students
- Dean of Academic Affairs
- Dean of Enrollment Management
- Associate Vice President, Human Resources
- Assistant Vice President, Budgets and Financial Services
- Assistant Vice President, Facility and Construction Management
- Director, Communications
- Contract Security Manager
- · Other members may be added as needed

#### **Essential Employees**

Unless prevented from doing so because of physical safety issues during an emergency, employees identified as essential will remain on campus to complete specifically assigned tasks. Examples of these tasks will include: assisting in the orderly and complete evacuation of buildings if necessary; ensuring that all key building systems are shut down and secured as appropriate; ensuring that key time-sensitive processes are completed (e.g., institutional mailings, campus payroll and cash management); ensuring that campus communication systems and procedures are fully operational and all required communications with constituencies have been put in place; and ensuring that visitors and outside groups using the College facilities have the necessary information they need to fully respond to the implications of the emergency situation.

Some essential employees may be required to be on campus throughout the life of an emergency (e.g., security and plant operations staff), while other essential staff may be asked to provide services during specific phases of an emergency. Essential employees will have a designated member of the Emergency Response Management Team who will communicate with them to ensure that they are aware of the emergency circumstances and the nature of the response that is required.

#### Essential employees include:

- All Employees within the Facilities Management Division
- All Contracted Security Staff
- All Administrators Grade II or Higher

Essential employees may also include Individuals identified by Department Heads from the following departments:

Allied Health Information Technology Systems

Biology Multi-Media Services

Bursar's Office Payroll

Business Services Center (Mail and Duplication Services) Purchasing and Services

Chemistry Regional Center Administration

Communications Special Events and Community Relations

Counseling Student Academic Computing

Enrollment Services Student Life

**Human Resources** 

To try to ensure appropriate staffing during emergencies at all times and locations, where possible, representatives from each of the Regional Centers and extended day and weekend employees will be identified as essential.

#### **Emergency Operations Center**

The Emergency Operations Center (EOC) is a central location where the Executive Policy Group and Emergency Management Team directs and coordinates response and recovery activities. The space needs to be able to support the following functions:

- Coordination;
- Information gathering, analysis, and dissemination;
- Resource management;
- Documentation.

#### Locations

The College's primary Emergency Operations Center is located at:

Primary: Room 115, Administration office

Secondary: Room 102, Welcome Center

Third: Room 222, Faculty Suite

Fourth: Eye Institute 1200 W. Godfrey Avenue - Room Assignment based on need and nature of the event

#### **Equipment and Resources**

The primary EOC is equipped with the following equipment:

State, county, town, and campus maps	Dry-erase white board
EOC event/incident log (major events)	Television
Operational status log	Projector
Bulletin board	Incident Command Vests
Desktop Computers	National Weather Service (NOAA) Radio

#### Information collection, analysis, and dissemination

Notifications and Warnings

**Emergency Communications** 

All emergencies should be reported to the Office of Safety and Security (MG-12):

Dial Extension 6012, 6032, 8111.

From an outside phone dial (215) 496-6012

Philadelphia Police Department dial 911.

SEND WORD NOW - Mass Notification System

Community College of Philadelphia has implemented an emergency notification system called **Send Word Now**, which will enable fast and efficient dissemination of critical information to students, faculty and staff of the CCP community, including the CCP Regional Centers.

Within minutes, **Send Word Now** allows the Office of Safety and Security to send alerts through text messaging, phone, and e-mail to numerous devices, such as mobile phones, CCP-owned landline phones, and e-mail accessible devices. This system provides CCP students, faculty, and staff with an additional layer of security and protection for emergency response.

**Send Word Now** is designed to provide emergency information regarding situations that constitute an ongoing threat to the College community, such as an armed suspect on the loose, active fire or credible bomb threat, to name a few situations. An "all clear" message will be sent once an emergency situation is stabilized and it is deemed to be safe to resume normal activity.

Crisis Manager – Mobile APP

The effectiveness of this emergency notification system depends upon individuals providing accurate and up-to-date personal contact information.

In the event of an emergency, *Crisis Manager* allows the Emergency Operations Center to immediately access important information about you, such as your name, photograph, important medical information, and location when you initiate contact through the app — dramatically increasing the odds that they can find you and help you during an emergency. The service is free and voluntary, and the information you provide is kept completely confidential.

#### How does it work?

Emergency GPS Locator – Based on your cell phone signal, a GPS locator is activated during your self-initiated emergency communication. The registered profile information assists Safety and Security in identifying, locating, and assisting you.

Easy Emergency Communication – Call safety officials directly for help if you are in trouble through one-touch dialing and send text tips – including photos – if you see something suspicious.

Crisis Manager is not a substitute for calling Safety and Security at 6012 or (215)-496-6012 or Philadelphia Police by dialing 911. In the event of an emergency, users are advised to call x6012, (215)496-6012 or 911, as Crisis Manager should not be used as the primary source for an emergency assistance call. Crisis Manager is an optional back-up alert

notification system that users may use at their discretion. As with any cell phone usage, certain factors (such as signal strength, type and quality of your phone carrier, and dead spots) can affect the GPS locator accuracy.

#### **Emergency Procedures**

Knowing how to react during an emergency can save your life. Below are several emergency scenarios and procedures that you should be familiar with. When an emergency event unfolds on campus, will you be ready to take the appropriate actions to remain free from harm? Fire, severe weather conditions, hazardous material, finding a suspicious package, or a person intent on doing harm to others are all realistic scenarios that occur on College campuses around the world. Simple and decisive actions taken in response to an evolving emergency can mean the difference between death or serious injury and staying safe. The basic concept used to keep people safe in an emergency is knowing how to **Evacuate**, **Lock Down**, or **Shelter-In-Place**.

#### Hazard Specific Annex

To review the definitions and subsequent procedures, refer to the specific scenario below.

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Disasters	Pg. 18
Earthquake	Pg. 19
Chemical and Hazardous Materials	Pg. 20
Adversarial Subject	Pg. 21
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#### **Evacuation**

General: An evacuation is implemented under conditions when it is no longer safe for students, faculty and staff to remain in a building or a specific area in a building. This requires occupants to move out and away from a building to a designated building area of refuge or out and away from a specific area within a building. Most commonly used when there is a suspected fire or hazardous material spill in a building.

#### IF ORDERED TO EVACUATE

- Establish an emergency assembly point.
- Keep calm and conduct the evacuation carefully.
- o Turn equipment off, if possible.
- Exit as a group if possible.
- Account for personnel.
- Wait at emergency assembly point for further instructions.
- Do not, under any circumstances, enter the building until authorized to do so by emergency personnel.
- o Call Security at x6012 from a campus phone, 215-496-6012, or dial 911.

#### Safety and Security will:

- Notify the College Community via Send Word Now when directed by the EMT.
- o Ensure that the building is evacuated by checking each room/office.
- Assist disabled and those needing assistance in evacuation.
- Establish a safe perimeter and prevent re-entry of persons into the building.
- Send an "all-clear" message when directed by the EMT.

Notes:			

#### **Disasters**

#### General:

- Disasters included in this plan are both natural and man-made.
  - Natural Disasters include hurricanes, tornadoes and floods.
  - Man-made Disasters include radiation leaks, hazardous chemical spills and water main ruptures.
- Notification can come from many sources including
  - o News and Social Media
  - o Federal Agencies including EPA, FEMA or DER.
  - City Government including Philadelphia Fire Department or Office of Emergency management
  - National weather service
  - o Individuals
- Witnesses
  - o If you witness, discover or learn of a disaster please call Security at x6012 from a campus phone, 215-496-6012, or dial 911.
- Safety and Security
  - When advised of a disaster situation or one is discovered immediately notify the ERMT and EPG.
  - o Make other emergency notifications as directed.
  - Secure buildings and college property as needed.
  - Assist others in taking shelter if necessary.

Notes:			

#### **Earthquake**

#### General:

- Inside: Take cover immediately
  - Under a sturdy desk
  - o Between seating rows in lecture halls or auditorium
  - Against a corridor wall (cover head and neck)
- Outside: Proceed to an open area away from objects that could fall on you (trees, buildings, towers)
- Be alert for **aftershocks**.

#### Post-Earthquake procedures:

- Minor Quake (brief rolling motion)
  - Examine your area for injured, property damage and hazardous materials releases
  - Report injuries, damage and hazardous materials releases to Safety and Security at x6012 from a campus phone, 215-496-6012, or dial 911.
  - Await further instructions evacuations are unlikely
- Major Quake (violent shaking)
  - Examine your area for injured, property damage and hazardous materials releases
  - o Report injuries, damage and hazardous materials releases to Safety and Security
  - o **Do Not** use elevators
  - o Try an account for all individuals
  - o If Ordered To: Evacuate carefully
  - o Report unaccounted for individuals to Department Head or Safety and Security

#### Notes:

**Do Not Reenter a Building** until it has been examined and cleared for occupancy. Await further instructions, be patient, help others.

### Chemical and Hazardous Materials

#### General:

- In the event of a chemical spill or release, or an incident involving a hazardous material which requires a response **beyond normal** laboratory routine practices and procedures the following steps shall be taken:
  - o Evacuate the immediate area of all non-essential persons
  - Essential personnel shall:
    - Put on any necessary Personal Protective Equipment
    - Close all doors leading into the area
    - Isolate area from adjoining labs and prep rooms
    - Leave all fume hood ventilation running or start ventilation
    - Determine material involved, if possible and safe to do so.
  - o Call Security at x6012 from a campus phone, 215-496-6012, or dial 911.
- Safety and Security will:
  - o Notify facilities Management or Engineering to report the incident.
  - Notify the EMT and EPG.
  - o If directed by the EMT alert the College Community via Send Word Now.
  - Notify 911 and request a response from the Hazardous Materials Unit of the Philadelphia Fire Department.
  - o Dispatch personnel to safely contain the area and await response.
  - Order an evacuation of the building if necessary.

Notes:		
Notes.		

#### **Adversarial Subject**

#### General:

Notes:

- Adversarial subjects may involve fights, physical assaults, robbery or attempted robbery, or an individual acting in extremely aggressive, hostile or belligerent manner.
- If you witness an individual who appears to be posing a threat to the safety of the College Community please call Security at x6012 from a campus phone, 215-496-6012, or dial 911.
- Do not confront the individual.
- Keep a safe distance from the individual.
- Observe from a safe distance and report to Safety and Security (x5555) or dial 911.
- Report injuries and assist if you can do so safely.

**Fire** 

#### General:

#### IF YOU DISCOVER A FIRE

- Activate the Fire Alarm
- o IF YOU ARE SAFE
- o Call Security at x6012 from a campus phone, 215-496-6012, or dial 911.
  - Report the type and location of the fire.
- Use a Fire Extinguisher only on small fires and it is safe to do so.
- o Alert others and GET OUT
- Move others away from the fire
- o Walk, do not run
- Do Not Use Elevators
- Check all closed doors for heat (top and bottom) with the back of the hand. If hot do not open.
- Assist people with disabilities.

#### • If you are caught in heavy smoke

- o drop to hands and knees and crawl
- o hold your breath if possible
- o breath through nose and use a cloth object as a filter
- If your clothes catch on fire
  - O Do Not Run Stop, Drop and Roll
- If you are trapped
  - Call Safety and Security
  - Signal from a window but don't break it unless necessary

#### Notes:

**ALL ALARMS SHOULD BE TAKEN SERIOUSLY.** If you hear a fire alarm, evacuate the building. Familiarize yourself with evacuation routes.

#### **Civil Disturbance**

General: Most campus demonstrations such as marches, meetings, picketing, and rallies will be peaceful and non-obstructive. A student demonstration should not be disrupted unless its participants are violating the Student Code of Conduct (as outlined in the *Student Handbook*).

- Non-violent, Non-obstructive Demonstrations:
  - Generally, peaceful demonstrations should not be interrupted and protestors should not be obstructed or provoked. However, the College may determine that a designated area(s) should be established for demonstrators.
  - o If possible, Safety and Security Officers should monitor the demonstrations.
- Non-violent, Disruptive Demonstrations:
  - In the event that demonstrators are interfering with the normal operations of the College:
    - The Dean, Student Life & Vice President for Academic and Student Success or his/her designee will assemble a Response Team from the Conflict Resolution Committee (CRC).
    - The CRC Response Team will assist in diffusing the situation by speaking with the students involved. They will interview witnesses and elicit information to establish the cause of the incident. The Response Team will attempt to establish communication between the various factions or individuals involved in the incident. Their goals should be to get the students to understand why the incident happened and the dynamics that led to the incident.
    - At no time can any parties be detained against their will. Disciplinary action can take place independently of the action of the Response Team.
- Violent, Disruptive Demonstrations:
  - In the event of a violent demonstration, in which injury to persons or property damage occurs or appears imminent, the Non-violent Disruptive Demonstration procedures should be followed if circumstances allow. Additionally:
    - The EMT, EPG and Presidents Office will be notified.
    - Safety and Security will investigate the disruption and take immediate steps to mitigate and damage or injuries.
    - The Civil Affairs Unit of the Philadelphia Police Department will be contacted when deemed necessary.

Notes: If possible, attempts should be made to communicate with protestors to convince them to desist from engaging in illegal activities. However, the Office of Safety and Security is authorized to call for police assistance without counsel from others if doing so is deemed to be of immediate importance to the safety of persons or property.

#### **Shelter-in-Place**

General: The basic concept behind Sheltering-In-Place is to put barriers between yourself and the danger, while maintaining awareness, communications, and safety. Use common sense and available information to assess the situation and determine if there is immediate danger that requires sheltering-in-place. The most important aspect of a Shelter-In-Place directive is to **take action quickly**. Every situation is different, but the following general steps apply to most shelter-in-place scenarios:

#### **Shelter-in-Place:**

- Move indoors and remain in a classroom, office etc.
- Locate yourself near solid interior walls, under furniture or large objects
- Use cell phones and text messages for emergencies only
- If in a vehicle, immediately leave campus
- Help others if you can
- Leave your shelter only when informed that it is okay to do so by an official CCP communication such as Send Word Now.

Notes:			

#### **Active Shooter**

General: An active shooter is an event in which one or more persons commit harm to multiple victims, in a short period of time, through the use of firearms.

Procedures: If faced with an active shooter incident, there are THREE things you can do that make a difference. RUN, HIDE, FIGHT.

#### RUN – When an active shooter is in your vicinity:

- If there is a way out, and you can get out, GET OUT! This is your first and best option.
- Get out whether others agree to or not.
- Leave your belongings behind.
- Help others from entering the danger zone.
- Call Security at x6012 from a campus phone, 215-496-6012, or dial 911 as soon as it is safe to do so.

#### HIDE – If evacuation is not possible, find a place to hide.

- Lock and/or barricade the door.
- Silence your cell phone, including the vibrate feature.
- Hide behind large objects if possible.
- Remain very quiet and do not leave until directed by law enforcement officers.
- Your hiding place should:
- Be out of the shooter's view.
- Provide protection if shots are fired in your direction.
- Do Not trap or restrict your options for movement.

#### FIGHT – AS A LAST RESORT, and only if your life is in danger:

- Attempt to incapacitate the shooter.
- Act with physical aggression.
- Improvise weapons.
- Commit to your actions.
- Once the shooter is incapacitated, call Security at 215-496-6012, or x6012 from a campus phone or dial 911.

Notes:			

#### Lockdown

General: A lockdown is a temporary sheltering technique that is used to limit exposure to an incident by preventing unauthorized or dangerous individuals from entering buildings and/or rooms. Events that may require lockdown include, but are not limited to, active shooters, civil disturbances or domestic violence intrusions. It is similar to sheltering-in-place, and the terms are sometimes used interchangeably. However, the real distinction between sheltering-in-place and lockdown is that during a lockdown we try to physically lock doors to buildings or rooms in order to prevent access to certain potentially dangerous individuals.

When a lockdown is declared you should not exit or enter the building. If you are in a room that can be locked, you should lock the door and stay where you are since evacuating may endanger your safety. If you or others are in a hallway you should go to the nearest room or office. The following general steps should be taken:

- Lock and or barricade classroom and office doors.
- Turn off lights, radios, TVs, close blinds, and silence cell phones.
- Keep occupants calm, quiet and out of sight.
- If gunshots are heard, lie on the floor and try to use desks, file cabinets or concrete walls for additional protection.
- If you are outside when a lockdown is declared, seek safe shelter (e.g. unlocked building, large trees, walls, cars in a parking lot) away from the danger area (if known).
- Wait for the "all clear" to be given before leaving safe shelter.

#### Notes:

To contact Security call x6012, 6032 from a campus phone, (215) 496-6012 or dial 911.

EMERGENCY RESPONSE PLAN:	Acts of Terrorism
General: The Department of Homeland Security maint terrorism. Their website on Counterterrorism is a usef of Homeland Security; preventing terrorism and the rohelping to prevent acts of terrorism. Visit	

# Northwest Regional Center Response Information Appendix

## Northwest Regional Center Emergency Response Committee Purpose Statement

The purpose of the Northwest Regional Center's Emergency Response Committee is to assure the safety of the citizens and guests of our facility and the preservation of the physical plant. The committee will meet our purpose by honoring emergency protocols established by the college. The Northwest Regional Center's Emergency Response Committee is prepared to respond to any situation by factually assessing the event and following the established procedures.

The primary goal is to protect lives and preserve property. There is recognition that every emergency event is different, and will require varying levels of response, and coordination of actions and activities. Understanding this, the Northwest Regional Center Emergency Response Committee's first instinct will always be to collect information and covey it to appropriate parties for the purpose of accelerated resolution to the incident.

The Northwest Regional Center's Emergency Response Committee also recognizes that as a collective body we are a group that is working on behalf of the College's official Emergency Response Committee. Finally, the Northwest Regional Center's Emergency Response Committee is fully aware that we are not to make any public statement or communication to anyone or entity regarding an emergency event or the college in general.

#### NWRC EMERGENCY RESPONSE COMMITTEE

Name	Department
Anthony Driggers	Director: NWRC Administration
Cathy Collins	Coordinator: NWRC Administration
Andre' Frison	Safety and Security
Bryant Thomas	Engineer
Agrippa McCall	Housekeeping
Christopher Lewis	Admissions
Cheri Lindsay	Financial Aid
William Miller	Counseling
Rena Hawes-Turner	Faculty - Library
Johnson Omosule	SACC

## NORTHWEST REGIONAL CENTER EMERGENCY RESPONSE COMMUNICATION FLOW CHART

Faculty, Staff, Student or Guest reports an emergency by calling Safety and Security at Ext 6012 or 215-496-6012



Safety and Security will assess the incident, contact security's senior leadership, the NWRC Administration, and if necessary, the appropriate external party to address the event



The NWRC Administration will contact the College's EMRT and Dean of Enrollment Mgmt. Subsequently, it will organize the NWRC's EMRT, and if necessary, establish a command post



The NWRC's EMRT will continue to collect and share appropriate data and information to all relevant parties (Students, Staff, Faculty, College's EMRT, V.P. of Government Relations and Communications, and any third party group tasked to respond to the event)



Once the event has been resolved, the NWRC'S EMRT will meet, assess our actions, share information, document our findings, make recommendations, and share our report with the Dean of Enrollment Mgmt and the College's EMRT

#### NWRC EMERGENCY EVACUATION PLAN

#### **BASEMENT**

The lead security officer will take responsibility for clearing out the basement and have all occupants leave via the Stairway 1 exit and checking the bathroom. In the event the bookstore employee is not around, that responsibility will fall to one of the administrative staff in Room 115.

#### GROUND FLOOR

Rooms 112-115 will use the Godfrey Exit doors. Will Miller or any counselors will check the 3 bathrooms on that side. Rooms 121-118 will use the Godfrey Exit doors. Johnson will see that all rooms are properly evacuated. Miller will be his back up.

Rooms 140, 142 and 143 will use Fire Stairwell 3. Security will see that those rooms are evacuated as well as the bathrooms on that side and level. Cafeteria staff and occupants will exit through the café fire exit doors. Financial aid and any occupants in that area will exit through Stairwell 4(Spencer St).

#### 2nd FLOOR

Rooms 201, 202, 212, 213, 218, and 219 will use Stairwell 2 and exit through the lobby. Rooms 205, 214, 215, and 216 will use Stairwell 1 and exit the Godfrey entrance.

Security will be responsible for the evacuation of all classrooms as well as bathrooms. Rooms 222(all occupants) and 232 will exit Stairwell 3 and out of the fire exit doors.

Rooms 246-252 will use Stairwell 4 and exit the Spencer St exit. Security will be responsible for the evacuation of all classrooms as well as bathrooms.

#### Northwest Regional Center Floor Wardens

Name	Assignment
Christopher Lewis	2 <sup>nd</sup> Floor
Johnson Omosule	1 <sup>st</sup> floor North
William Miller	1 <sup>st</sup> Floor
Andre Frison	Basement
Anthony Driggers	Alternate Warden
Catherine Collins	Alternate Warden

#### NWRC Floor Marshals



**Anthony Driggers** 



**Cathy Collins** 



Andre' Frison



**Christopher Lewis** 



Johnson Omosule



William "Will" Miller

#### **NWRC Emergency Exits**

NWRC Emergency Exits All Floors

North Building			South Building					
Ş		Ņ		Bridge	ý	Faculty Suite 222	S	Classroom 244 Classroom 245
Stair		Stair			Stair	,	Sta	
₹.	Classroom 214	₹.	Classroom 201		₹.	Science Lab Room 232	₹·	Classroom 246
1	Classroom 215	2	Classroom 205		ω		4	Student Life Room 247
	Room 216		Room 211					Classroom 248
			Classroom 212					Classroom 249
			Classroom 218					Classroom 250
			Classroom 219					Classroom 251
								Classroom 252
Fire	Counseling /				П		Fir	
	Registration Room 102				Fire		re	
0	Classroom 112 Classroom 113				e	Financial Aid Room 133		
8	Classroom 113				0	Financial Aid Room 133	ō	
晊	Administration Office				٤	Financial Ald Room 156	Š	
Tower Exit	Room 115	ш			ower	Loading Dock Exit	er	
Ê	Library Instruction Room	xit			Exit	Classroom 140	Exit	
	Advising Room 118					Classroom 142		
	Room 119					Classriin 143		
	Learning Lab Room 121					Café Exit		
	Computer Lab Room 120  Basement Bookstore		Main Entra Lobby Ex					

Important Information	Address	Phone
Einstein Medical Center Philadelphia	5501 Old York Road Philadelphia, PA 19141	215-456-7890
The Eye Institute (Shared Campus)	1200 W Godfrey Ave, Philadelphia, PA 19141	(215) 276-6000
Fire Department	Philadelphia Fire Department   Engine 51 Headquarters Fire Station 5931 Old York Rd, Philadelphia, PA 19141	215-685-2881  Call 911 for  Emergency
Philadelphia Police 35th District	5960 N Broad St, Philadelphia, PA 19141	(215) 686-3350

Northwest Regional Center Parking lot consists of 206 parking spots.



