Hospitality Management

Establish a Great Career in the Thriving Hospitality Industry

Philadelphia’s growing leisure and hospitality industry relies on experienced individuals who possess excellent customer service, problem solving and leadership skills. The Hospitality Management program combines food service, hotel management and business training that will prepare you for a wide range of careers or further study.

According to Select Greater Philadelphia, an economic development marketing organization, approximately one out of every 12 jobs in the Philadelphia region is in the leisure and hospitality industry. Skilled individuals are needed to staff several positions in restaurants, hotels and entertainment venues. The area’s bustling travel and tourism industry, which brings visitors to the city for vacations and conferences, further increases the demand for hospitality services.

“Job opportunities are expected to be good for people with good customer service skills and experience in the food service or hospitality industries. People with a college degree in hotel or hospitality management are expected to have the best opportunities at upscale and luxury hotels.”


Career Paths

A degree in Hospitality Management prepares you for a variety of supervisory roles:
- food, banquet or catering manager
- conference services manager
- hotel front desk manager
- concierge manager
- housekeeping manager
- equipment maintenance manager

A hospitality manager’s expertise is needed in several types of work environments:
- hotels
- restaurants
- convention centers
- sports/entertainment complexes
- casinos
- health care food services
- school food services

This program offers key elements that are vital to your success:
- four hundred hours of hands-on work experience
- expert faculty who are active in the industry
- knowledge to make educated, lawful, ethical and productive decisions
Hospitality Management at Community College of Philadelphia

According to the *Occupational Outlook Handbook, 2008-09 Edition*, “Applicants with a degree in restaurant, hospitality or institutional food service management will have an edge when competing for jobs at upscale restaurants,” and also states that, “Steady growth in travel will provide average job growth and very good job opportunities for lodging managers.”

**Salaries**
- Gaming supervisors: $45,500
- Hotel managers: $45,800
- Food service managers: $46,320


**The Hospitality Management Program**
This degree gives you the flexibility to prepare for a variety of positions and for transfer to a bachelor’s degree program. Whatever path you choose, you will learn principles for success:
- effective communication, leadership and management skills
- an understanding of workplace expectations and standards
- techniques for handling issues with workers or customers

**Areas of Study**
This program includes courses in Hospitality Marketing, Hotel Lodging Management and Hospitality Law.

**College Information**
Visit the College Web site at www.ccp.edu to find out about:
- **Academic Programs**
  www.ccp.edu/site/academic/
- **Admissions Process**
  www.ccp.edu/site/prospective/admissions_process.php
- **Transfer Agreements**
  www.ccp.edu/site/prospective/transfer_agreements/
- **Financial Aid**
  www.ccp.edu/site/prospective/financial_aid/
- **Scholarships and Awards**
  www.ccp.edu/site/current/scholarships/
- **College Life**
  www.ccp.edu/site/current/student_life/
- **Directions to the College**
  www.ccp.edu/site/locations/main.php

**Admission to the College**
Prospective students are strongly encouraged to apply early prior to the start of a term in order to complete the appropriate steps for enrollment. For more information about admission to the College and important dates, including open house information, visit our Web site at [www.ccp.edu](http://www.ccp.edu), call 215-751-8010 or e-mail admissions@ccp.edu.

**Affirmative Action Statement**
Community College of Philadelphia is committed to the principles of equal employment and equal educational opportunity for all persons without regard to race, color, ancestry, creed, national or ethnic origin, age, sexual orientation/ preference, religion, sex, disability or status as a disabled veteran or veteran of the Vietnam Era, in the administration of its educational programs, activities or employment in accordance with applicable federal statutes and regulations. Any questions regarding this statement should be directed to the director, Office of Diversity and Equity, located in Room M2-3; telephone number 215-751-8039.