Computer Information Systems – Information Technology

Valuable Technological Skills for a Successful Career

Having the technical skills to diagnose and fix computer hardware and software issues will make you a valuable member of any business or organization. Computer support specialists deal with individuals or organizations to resolve computer issues, either in person or over the phone. Their expertise covers a wide range of topics, including operating systems, common applications software, data communications and networking. A degree in Computer Information Systems – Information Technology can turn your knowledge and interest in computers into a high demand career.

This program offers courses that cover numerous subject areas to help you qualify for a number of job opportunities. You may also choose to specialize in one area of interest. After completing the Computer Information Systems – Information Technology degree, you will be able to perform several tasks, including:

- communicate and analyze information related to computer information systems
- design, install and maintain computer operating systems
- install, configure and maintain common computer hardware and software
- create and implement databases
- solve programming problems
- use and answer questions about common word processing, spreadsheet and presentation software

Whether you are new to the field, seeking formal recognition for existing skills, preparing to change careers or working toward a bachelor’s degree, Computer Information Systems – Information Technology will help you achieve your goals.

Career Paths

Computer support specialist positions can be found in almost every industry, from health care and education to telecommunications and software publishing. In the Philadelphia region, the computer support specialist is a high priority occupation.

According to the U.S. Department of Labor’s Occupational Outlook Handbook, 2010–11 Edition, “Demand for these workers will result as organizations and individuals continue to adopt the newest forms of technology. As technology becomes more complex

“Many employers prefer to hire applicants with some formal college education. Strong problem-solving and communication skills are essential.”


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and widespread, support specialists will be needed in greater numbers to resolve the technical problems that arise.”

The Computer Information Systems – Information Technology Program
Employers need individuals with excellent written and verbal communication skills, as well as technical skills. Most Information Technology courses include a team project to foster skills for working effectively with clients and colleagues.

The skills you learn in this program provide a good foundation for pursuing further study and preparing for specialized certifications, such as Microsoft Office Specialist, Certified Internet Webmaster and Microsoft Certified Systems Administrator.

Salaries
Computer Support Specialist: $44,300


Areas of Study
This curriculum includes courses in Data Communications, Database Management Systems and Systems Analysis and Design.

College Information
Visit the College website at www.ccp.edu to find out about:

- Academic Programs
  www.ccp.edu/site/academic/
- Admissions Process
  www.ccp.edu/site/prospective/admissions_process.php
- Transfer Agreements
  www.ccp.edu/site/prospective/transfer_agreements/
- Financial Aid
  www.ccp.edu/site/prospective/financial_aid/
- Scholarships and Awards
  www.ccp.edu/site/current/scholarships/
- College Life
  www.ccp.edu/site/current/student_life/
- Directions to the College
  www.ccp.edu/site/locations/main.php

Admission to the College
Prospective students are strongly encouraged to apply early prior to the start of a term in order to complete the appropriate steps for enrollment. For more information about admission to the College and important dates, including open house information, visit our website at www.ccp.edu, call 215-751-8010 or email admissions@ccp.edu.