Faculty experiencing an error when attempting to enter grades via Banner Self-Service fix

Warning:
The browser you are using is not supported.

The Banner Self-Service web sites use web technologies (i.e., JavaScript, Cookies, and Java) that may not be supported or enabled in your browser. You do not need to use a supported browser from the list below to use Banner SSB, but it is highly recommended. Also, it is recommended that all Add-on Toolbars (ex: Google, Yahoo, AOl, etc..) be disabled. The running of these toolbars could cause numerous performance issues, as will branded browsers utilized by certain online providers. Such issues include, pages not correctly displayed & premature time out issues within the portal.

*A fix for Internet Explorer 7.x is outlined below.

Supported Browsers:

Windows	Macintosh
- Internet Explorer 5.x (latest version), 6.0 SP2 and 7.0* - Safari 4.0 Beta - Netscape 7.2 and 8.1 - Mozilla Firefox Versions 1.5.0.1 Thru 2.0.0.20	**OS 9** - Netscape 7.0 **OS X v10.3** - Netscape 7.2 - Mozilla Firefox 1.5.0.1 & 1.7.12 - Safari 1.3.9 **OS X v10.4** - Netscape 7.2 - Mozilla Firefox 1.5.0.1 & 1.7.12 - Safari 2.0 & 4.0 Beta

*Internet Explorer 7.0 settings require adjustment.

SSL 3.0 (Secure Sockets Layer) must be selected. From your IE 7.x browser, select Tools from the menu, select Internet Options from the sub-menu, and select Advanced. From the Advanced tab Scroll down to the Security Section, and select SSL 3.0 as shown here.

Click Apply and OK. You must Close & Restart your browser for changes to take effect.

For assistance please contact the College Technical Support Line at 215-496-6000 Option #1 or via email at helpdesk@ccp.edu. The Helpdesk is staffed M-F 7:30AM-7:00PM and Sat 8AM-2PM.